

# Power and Leadership Management in Organizations: An Effective Analysis

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**Abstract –** Power is the capacity to impact others. A standout amongst the most persuasive speculations of power originates from crafted by French and Raven, who endeavored to decide the sources of power leader's use to impact others. French and Raven recognized five sources of power that can be grouped into two classifications: organizational power (genuine, reward, coercive) and personal power (master and referent). By and large, the personal sources of power are all the more firmly identified with employees' job satisfaction, organizational duty, and job execution than are the organizational power sources. One wellspring of organizational power coercive power is contrarily identified with work results. In any case, the different sources of power ought not to be thought of as totally separate from one another. Some of the time leaders utilize the sources of power together in fluctuating mixes relying upon the circumstance. Another idea of power, alluded to as "empowerment," has turned into a noteworthy procedure for improving work results.

**Keywords:** Power, Leadership, Job, Empowerment, Coercive

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## 1. INTRODUCTION

What strikes a chord when you think about the expression "power"? Does it inspire positive or negative feelings? In both research and practice, power has been portrayed as a filthy word. Think about the Enron embarrassment. Absolutely it is anything but difficult to consider leaders who have utilized power for untrustworthy or shameless purposes. All things considered, individuals who have power deny it; individuals who need power, do whatever it takes not to appear as though they are looking for it; and the individuals who are great at gaining it are shrouded about how they got it[1].

Extraordinary leaders share the accompanying for all intents and purpose: they have a dream to accomplish extensive scale thoughts that they dream of achieving, and they have the personal power to establish it. For instance, such business leaders as the late Steve Jobs of Apple Computer, Bill Gates of Microsoft, Mark Zuckerberg of Facebook, Jeff Bezos of Amazon.com, Phil Knight of Nike, and Sam Walton of Wal-Mart had solid visions of the future.

They had the option to change their visions into the real world, since they had obtained and utilized the fundamental power to do as such. Incredible leaders get things going by using personal power. Power is a characteristic procedure in the texture of organizational life completing things requires power. Consistently, managers out in the open and private

organizations gain and use power to achieve organizational objectives. Given that, you have to see how power is obtained, know how and when to utilize it, and have the option to foresee its likely impacts. The ideas of power and leadership are firmly connected. Leaders use power as methods for accomplishing group objectives. By figuring out how power works in organizations, you will be better ready to utilize that knowledge to turn into a progressively viable leader. In its least complex terms, power is the capacity to impact another person [2].

### Sources of Power in Organizations

Where does power originate from? What gives an individual or group impact over others? Over 50 years back social researchers John French and Bertrand Raven proposed five sources of power inside organizations: legitimate, reward, coercive, expert, and referent. Numerous scientists have contemplated these five sources of power and scanned for other people Generally, French and Raven's power sources stay flawless.

### Legitimate Power

Legitimate power is an individual's capacity to impact others' behavior in light of the position that individual holds inside the organization. Legitimate or position power, as it is some of the time called, is gotten from a position of authority inside the

organization, frequently alluded to as "formal authority." That is, the organization has given to an individual involving a specific position the privilege to impact direct certain different individuals. Those with legitimate power have the seen ideal to request that others do things that are considered inside the extent of their authority. At the point when a manager requests that a worker work late to finish a venture or to chip away at one undertaking rather than another, the person is practicing legitimate power. Managers can improve their position power by planning policies and techniques. For instance, a manager may build up a necessity that every single new contract must be endorsed by said manager, subsequently practicing authority over hiring.

## 2. REVIEW OF LITERATURE

**McShane and Von Glinow, (2016) [3]** Subordinates assume a noteworthy job in the activity of legitimate power. On the off chance that subordinates see the utilization of power as legitimate, they go along. That is, legitimate power covers a generally limited scope of impact and, in this way, it might be unseemly to exceed these limits. For instance, a boss may require his secretary to type an organization document. In any case, it would be a maltreatment of power to request that that secretary type his doctoral thesis. The secretary may choose to finish the undertaking; however doing as such would not be inside the extent of the boss' formal authority. Legitimate authority is an individual's authority to settle on discretionary choices as long as followers acknowledge this discretion.

### Reward Power

**Nelson and Quick, (2015) [4]** Reward power is an individual's capacity to impact others' behavior by furnishing them with things they need to get. These rewards can be either money related, for example, salary increases or bonuses or nonfinancial, including promotions, favorable work assignments, greater obligation, new gear, applause, and recognition. A manager can utilize reward power to impact and control employees' behavior, as long as employees esteem the rewards. For instance, if managers offer employees what they believe are rewards (an advancement with greater duty), however the employees don't esteem them (i.e., they are shaky or have family commitments that are more essential to them than an advancement), at that point managers truly don't have reward power. Reward power can prompt better execution, as long as the worker sees an unmistakable connection among execution and rewards. To utilize reward power adequately, in this way, the manager ought to be unequivocal about the behavior being rewarded and should clarify the association between the behavior and the reward. Employees likewise have reward power over their managers using 360-degree feedback systems. Worker feedback influences managers' promotions and different rewards, so

managers will in general carry on diversely toward employees after 360-degree feedback is brought into the organization.

### Coercive Power

**Price, T. L., (2017)[5]** Coercive power is an individual's capacity to impact others' behavior by rebuffing them or by making an apparent danger to do as such. For instance, employees may consent to a manager's order as a result of dread or risk of punishment. Ordinary organizational punishments incorporate censures, bothersome work assignments, retaining key information, demotion, suspension, or dismissal. Coercive power has negative reactions and ought to be utilized with alert, since it will in general outcome in negative feelings toward the individuals who use it.

The accessibility of coercive power shifts starting with one organization and manager then onto the next. Most organizations currently have obviously characterized policies on representative treatment. Unmistakably characterized standards and methodology that administer how coercive power is utilized keep bosses from utilizing their legitimate power (formal authority) self-assertively and deceptively. The nearness of associations likewise can debilitate coercive power significantly. One need not be in a position of authority, in any case, to have coercive power. Employees likewise have coercive power, including the utilization of mockery and dread of dismissal, to guarantee that colleagues comply with group norms. Numerous organizations depend on the coercive power of colleagues to control worker behavior.

**Luthans, (2016)[6]** Expert power is an individual's capacity to impact others' behavior as a result of perceived knowledge, skills, or capacities. Physicians are acknowledged to have expertise, extraordinary skills, or knowledge and thus expert power. A great many people pursue their specialist's recommendation. Computer specialists, tax accountants, and economists have power in light of their expertise. Experts have power notwithstanding when they rank low in the organization's pecking order. As organizations become progressively more mechanically mind boggling and particular, expert power of organization members at all levels in the chain of command turns out to be increasingly significant. A few firms purposely incorporate lower-level staff members with expert power in top-level basic leadership. Knowledge is power in the present cutting edge workplaces.

## 3. EXPERT POWER

Expert power depends on the degree to which followers attribute knowledge and expertise to the power holder. Experts are seen to have expertise in well-characterized utilitarian regions yet not

outside them. To be conceded expert power, followers must see the power holder to be credible, trustworthy, and applicable. Believability is obtained by having the suitable accreditations. For instance, physicians, computer specialists, and tax accountants, who have indicated substantial proof of their expertise, will be tuned in to intently and in this manner allowed expert power. These specialists may not be allowed expert power in other practical zones. The individual looking for expert power additionally should be trustworthy, that is, have notoriety for being honest. Notwithstanding believability and reliability, an individual must have pertinence. For instance, if physicians gave exhortation on political issues, it would not be important, and along these lines the doctor would not have expert power around there [7].

#### 4. REFERENT POWER

Referent power is an individual's capacity to impact others' behavior since they like, appreciate, and regard the individual. For instance, assume you are companions with your boss. At some point, she requests that you take on a unique undertaking that you don't care for. To any other person, you would almost certainly decay the solicitation, but since of your uncommon relationship with this individual, you may help it as out. In this example, your boss has power over you due to your positive relationship.

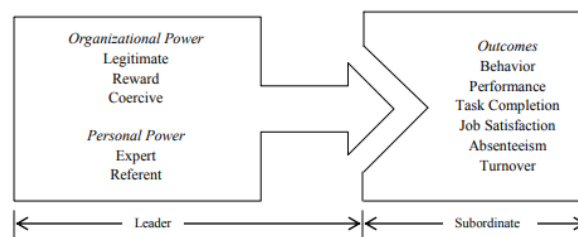
Referent power creates out of adoration of another and a craving to resemble that individual. This clarifies why famous people are paid a large number of dollars in endorsements. Showcasing research demonstrates that individuals, for example, Michael Jordan and Serena Williams have the power to impact your decision of athletic shoes and tennis items. The equivalent could be said of leaders in business firms who have a decent notoriety, appealing personal qualities, or a specific dimension of mystique. A charming leader can touch off a whole organization.

#### 5. POWER, INFLUENCE, AND LEADERSHIP

A lot of power individuals have in organizations originates from the particular jobs or titles they hold. At the end of the day, they can impact others due to the formal power related with their positions. For instance, there are sure powers that the president of the United States has as a result of the office (e.g., signing bills into law, making treaties, declaring war, and so forth.). These stay vested in the position and are accessible to any individual who holds it. At the point when the president's term terminates, they exchange to the new office-holder [8].

A genuine leader can impact others and alter behavior by means of legitimate and referent power. President Carter had a respectable vision about the

United States, just as the world, yet he couldn't blend groups or individuals to accomplish his goals; the entire nation endured. Presidents Truman and Johnson utilized their position (or office or power) adequately and were greatly improved ready to control groups and individuals to accomplish their ends. Presidents Kennedy, Reagan, and Clinton depended on personal influence and had the option to influence the nation in general, just as Congress, business, and work, by charisma and communication. President Roosevelt viably utilized both position and personality. Presidents Bush 41 and 43 and Obama's leadership tends to harmonize with the Truman-Johnson model.



**Fig 1 Sources of a leader's power**

Figure 1 abridges the relationship between power, impact, and leadership. The way to this system is that leadership as an impact procedure is a component of the components of the leader's sources of power and the degree of acknowledgment with the interests and needs of the subordinates. In the figure, sources of power are separated into personal and organizational. Legitimate, reward, and coercive powers are organizational and are part of the leader's job. Policies and methodology endorse them. Expert and referent powers are personal and exude from a leader's personality.

#### 6. SOURCES OF POWER

One audit of a few investigations that inspected the sources of power finished up the accompanying

1. Legitimate power can be relied upon at first, yet proceeded with dependence on it might make dissatisfaction, opposition, and disappointment among employees; if legitimate power does not agree with expert power, there might be negative consequences for productivity; and reliance on legitimate power may prompt just least consistence while expanding obstruction[9].
2. Reward power can straightforwardly impact the recurrence of representative exhibition behaviors in the short run. Drawn out utilization of reward power can prompt a needy relationship wherein subordinates feel controlled and become disappointed.

3. Although coercive power may prompt impermanent consistence by subordinates, it delivers the unfortunate symptoms of dissatisfaction, fear, revenge, and alienation. This thus may prompt poor execution, dissatisfaction, and turnover.
4. Expert power is firmly identified with a climate of trust. A leader's impact can be disguised by subordinates; that is, the point at which a leader utilizes expert power, attitudinal similarity and disguised inspiration with respect to subordinates will result. This thusly requires less surveillance of employees by the leader than rewards or coercive power.
5. Referent power can prompt energetic and unquestioning trust, consistence, loyalty, and commitment from subordinates. Like expert power, extensively less surveillance of employees is required.

It is feasible for an individual to have the majority of the sources of power in the meantime. Truth be told, the most powerful leaders like those referenced beforehand have sources of power that incorporate each of the five structures. Of the three sources of organizational power (legitimate, reward, coercive) and two sources of personal power (expert, referent), which are the best?

For the most part, the personal sources of power are all the more unequivocally identified with employees' job satisfaction, organizational commitment, and execution than are the organizational power sources. One wellspring of organizational power coercive power is negatively identified with worker satisfaction, commitment, and job execution.

Besides, the different sources of power are interrelated. For instance, the utilization of coercive power by managers may diminish their referent power, and the utilization coercive and reward power may prompt decreased expert power. In any case, managers with expert power are probably going to have legitimate power since individuals acknowledge their expertise as a reason for their authority. Moreover, the higher an individual's position in the organization, the more legitimate power that individual has. This, thus, tends to be joined by more prominent chances to utilize reward and coercive power thus, contingent upon the circumstance; leaders may utilize the different sources of power together in changing combinations [10].

One fascinating finding is the job that procedural equity may play in the sources of power utilized by leaders. In spite of the fact that the sources of power are interrelated just as identified with work results, they are likewise intervened by employees' impression of social equity. I'm not catching this' meaning? It implies that employees assess their

discernments concerning the reasonableness with which leaders utilize the sources of power and react as needs be. In particular, when employees see that the manners in which leaders utilize the different sources of power appear to be reasonable, they react all the more positively. This exploration prompts a new idea of power: empowerment of organization members.

## 7. EMPOWERMENT OF ORGANIZATION MEMBERS

Diane Tracy, a New York the board expert, recommends a new idea of power in her top rated book, *The Power Pyramid: How to Get Power by Giving It Away* the idea has been alluded to in the writing as "empowerment." The new counsel is that you can accomplish extreme power by offering it to the general population who work for you. Tracy says that power works under a similar guideline as affection: The more you provide for other people, the more you get consequently. Likewise, she proposes that leaders can expand their very own power and their chances for success by empowering the employees they manage additionally to accomplish their very own feeling of power and success.

Today, numerous organizations are prescribing a straightening of the pyramid. These leaders are starting to see the need to include organization members at all levels in making choices and taking care of issues. Real power, as per Tracy, streams from the base up, as opposed to starting from the top."

If you are successful in giving your kin power, they will most likely lift you on their shoulders to statures of power and success you never dreamed conceivable [11].

## 8. CONCLUSION

Power is the capacity to impact others. A standout amongst the most compelling speculations of power originates from crafted by French and Raven, who endeavored to decide the sources of power leader's use to impact others. French and Raven recognized five sources of power that can be grouped into two classes: organizational power (legitimate, reward, coercive) and personal power (expert and referent). By and large, the personal sources of power are all the more unequivocally identified with employees' job satisfaction, organizational commitment, and job execution than are the organizational power sources. One wellspring of organizational power coercive power is negatively identified with work results. In any case, the different sources of power ought not be thought of as totally separate from one another. Now and again leaders use them together in shifting combinations relying upon the circumstance. A new idea of power, alluded to as



"empowerment," has turned into a noteworthy system for improving work results.

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